

Dear Valued Customer...

It is with mixed emotions (mostly joy, let's be honest) that
We announce our highly anticipated, temporary business shutdown
for the festive season.

After a year of hard work, dedication and consuming our body weight in office coffee,
we've decided to give our team a well-deserved break to pursue critical research into the
following areas:

- The structural integrity of gingerbread houses
- Determining once and for all if Santa's sleigh violates any airspace regulations
- Mastering the art of untangling Christmas lights without an existential crisis.

...and so, our offices will be closed from 5pm, Tuesday 23rd December 2025
and will re-open 9am Monday 5th January 2026

To help you stock up before the big event, please be advised of the following dates:

To make sure you have enough of your **own label** coffee beans for the festive period our last
order date will be noon on Thursday 18th December, but please try and get your order to us by
the 17th.

Last orders for coffee beans, filter coffees, chocolate, cups etc., to make sure they are
delivered before 24th December will be noon, 18th/19th December.

Orders taken after these dates will be delivered on 5th / 6th January 2026.

During this time, our emails will be checked intermittently (mostly by our office cat, whose
administrative skills are as questionable as Michaels) and our phone lines will be observing
moments of silent contemplation.

For any genuinely urgent matters that absolutely cannot wait for the return of our human staff,
please call 01256-300050, email sales@qualitasse.co.uk, or WhatsApp 07548 225833 all of
which will be responded to as soon as is humanly possible.

We wish you a wonderful and stress-free holiday season!

May your days be Merry and your Christmas lights be tangle-free.

Warmest wishes,

Michael and the Qualitasse family team